

# Implementation Process .....

## ..... for Change and Improvement

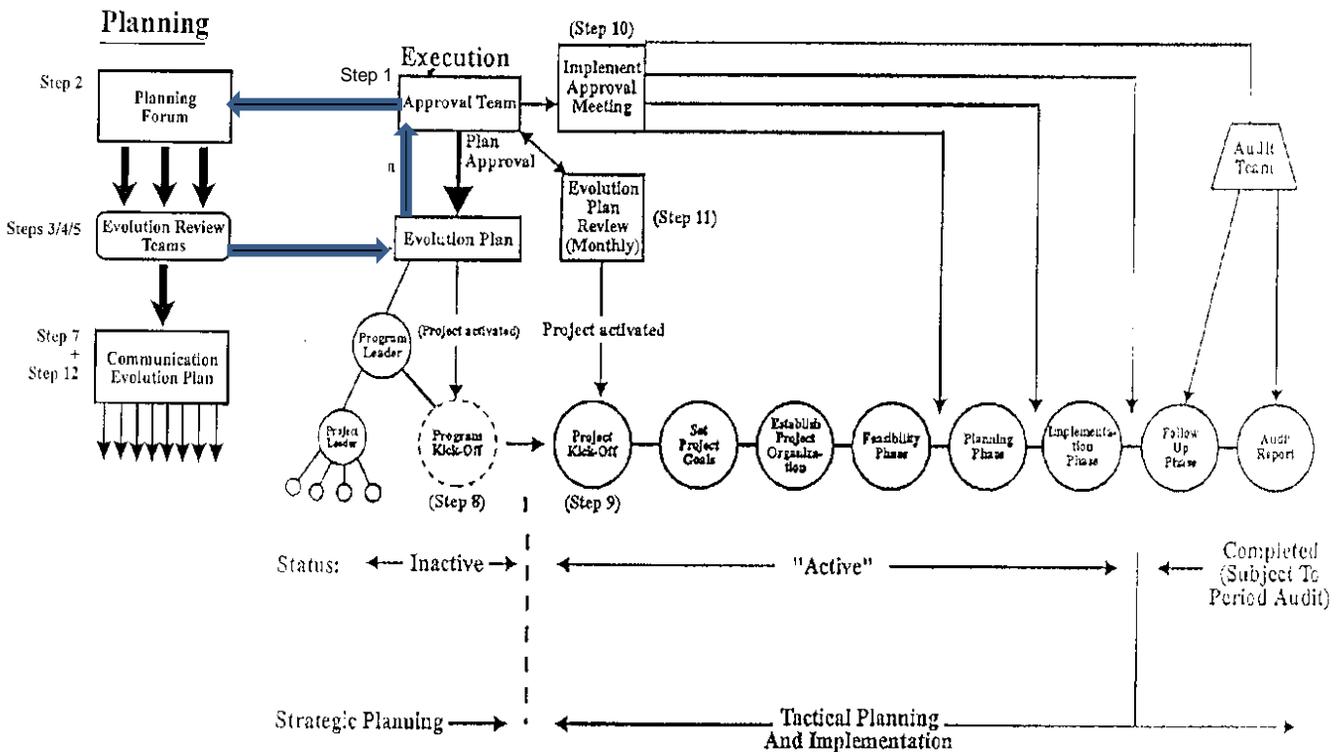
What differentiates NEXUS is our **Formal 12 Step Implementation Process** integrated with a **strong improvement planning toolkit** and **goal orientated Education and facilitation** by our team that **understands the LEAN journey very well**, and who know where the savings and improvements can be achieved in most organizations.

The concepts of CTM or LEAN are fairly simple as are most of the tools, it's the implementation process that must ensure that awareness education and participation by the organization is mobilized correctly and done with a process that can sustain and monitor progress and results and self reward the success to the participants.

Consultants cannot make this type of improvement for you. You must do it yourself as a team, but a strong coach that provides good tools and training and facilitates using a clear to follow implementation process will greatly assist.

This can ensure success and leave you with an ongoing process and roadmap to follow and manage yourself.

Through our industrial experience we developed the **NEXUS 12 step Implementation process** for LEAN and any associated changes or improvements in process/practices/procedures. This process is the backbone of any of our implementations in all sectors of business and types of organizations and it is defined in detail within chapter 8 of the CTM book and has been used in NEXUS client implementations in the last 20 years with considerable success.



For smaller organizations we developed the **6 Step Implementation process** which uses a similar approach but reduces the support effort required.

**These Implementation process work** ....and bind together all of the LEAN and 6 sigma Education and associated change support we provide as a total learning experience It builds confidence and commitment and becomes the new way to get things improved by everyone!

## 12 Step process (larger organization). 6 Step process (smaller organization)

### PLAN

1. Approval team education/kickoff /visioning
2. Planning forum education/kickoff/positional analysis
3. Review team kickoff/focused planning effort
4. Review team planning/project action definition
5. Formulize Evolution plan/integration of all the actions
6. Management approval /presentation of Evolution plan and buy-in
7. Issue evolution plan/communicate the plans

1/ Get help/Learn the tools...

2/ Develop your vision..

3/ Build your plan

### EXECUTE

8. Program kickoffs/schedule and coordinate by area
9. Project kickoffs/Implement project plans

4/ Start making changes via projects,

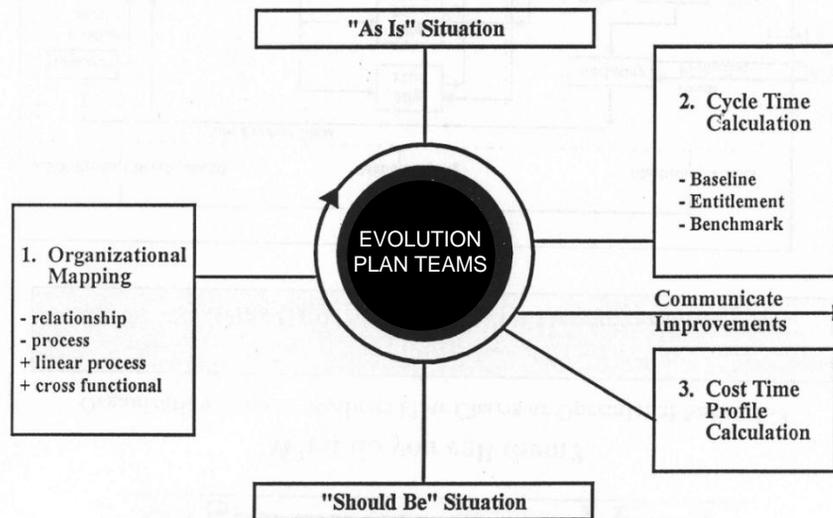
### CONTROL

10. Project review/approval meetings/approve key project activities
11. Regular Evolution plan review/maintain priorities and resources
12. Communication/sustain the commitment and visibility

5/ Get some success

6/ And keep it going.

(These tools are used interactively to develop the Cycle Time reductions and monitoring improvement performance)



Our Toolkit training material is very well developed and documented and is supported with computerized modeling and We customize a learning environment with real life client examples.

Our training material can serve a range of businesses from manufacturing to service industries.

We encourage and coach internal client coordinators with our TOPGUN train the trainer program for these soon to be internal experts.

We develop a strong vision with the client of what the results and installed change process should look like and provide coaching to senior management, so they can get a clear vision of the journey and the improvements possible.

We feel we have delivered when the clients own team members take ownership and commitment for the ongoing change process and improvements.

WE provide the installation of a TOTAL system for ongoing change and improvement, not just a few education sessions or the completion of a few projects.